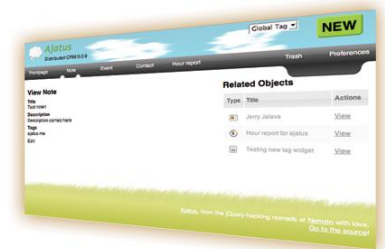





## CRM

TLI Software Inc is an ISO 9001:2000 provider of IT products and software solutions. We provide affordable off-the-shelf software products and cost effective web applications that can be fully customized according to your requirements. Our software products have been developed by our highly skilled software engineers and are available in wide range of attractive licensing and support options.

**TLI has designed and built a very simple yet customizable Customer Relationship Manager. Customization means that you can add a wide range of features in addition to our standard CRM features.**

### Tasks and Calendar

Allows users to track tasks and input information directly from contact screen to schedule and follow up on calendar items

### Lead Lists

- Upload lead lists as batch files for ease of entry
- Assign lists to users on a list by list and user by user basis
- Allow individual users to delete duplicate contacts (based on permission level)

### Lead Search

Provides the ability to search and sort by Company, City, State/Province, Phone Number, Primary Contact and Lead List

### Reports

Pre-populated reports that track dispositions by user

### Owned Leads

Takes users to a pre-populated page that has the leads owned by that user and allows sorting by last call, task and contact

### Contacts

Allows users to see a list of just those contacts that belong to them

Permits users to search by the criteria in Lead Search or by filters specific to the contacts and disposition settings

Gives the option to allow for deletion of individual leads to be toggled on or off